



PO Box 21
The Pavilion
Fountain Lane
Soham
Cambs. CB7 9PL

Town Clerk D. E. Marshall
Tel / Fax [01353] 723 472
E.Mail info@soham-tc.gov.uk
www.soham-tc.gov.uk

Soham Town Council

CORONAVIRUS (COVID-19)
EMERGENCY MEASURES – SOHAM & BARWAY
DATE: 17TH MARCH 2020

Soham Town Council (STC) is responding to the Coronavirus virus by putting Individuals effected by the virus in contact with Community groups or individuals who can assist them.

A leaflet will be delivered in the next few days by volunteers recognized by the town council. These volunteers will identify themselves with authorized paperwork issued by the town council. If they do not show you this authorization do not engage with them. The volunteer will not enter your property but will assist in the completion of the form on the doorstep maintaining the recommended safe distance.

The form requires you to identify your difficulties and likely needs. STC cannot guarantee it can assist in every situation but the form highlights those areas in which it may be able to assist.

STC can only help if you give your permission for your information on to be held on its database. If you wish your information to be held on the database you will need to sign the completed form which the volunteer will then take.

On registration of your details you will be able to access the Councils temporary help line by dialling 01353 723472 between 9am-1pm daily or Email info@soham-tc.gov.uk and indicate/state your need. Please note that after these times a response may be delayed.

On checking the database, to ensure your details and authorisation has been registered, a community volunteer will be assigned to undertake the requested task or activity. If this involves a volunteer going to your property to perform a task, they will carry authorisation and I.D. from the town council. This will not entitle them to enter your property.

Whilst every effort will be taken to provide a response, circumstance may lead to a shortfall in expectation and there is no guarantee particularly as the coronavirus and the extent of its effects become more widespread in the community.

Chairman Soham Town Council

All correspondence should be addressed to the Clerk of the Council